

Diablo  
Medical  
Billing,  
Inc.

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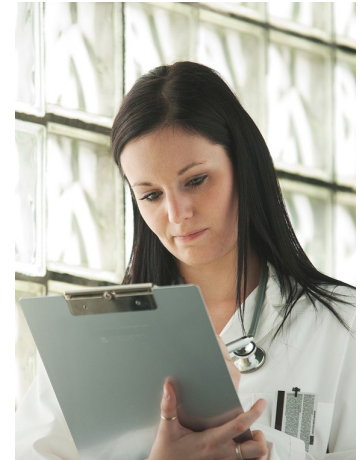
# Informant



## EHR Incentive Program

The Medicare and Medicaid EHR Incentive Programs authorized under the HITECH Act of 2009 provide incentive payments to eligible professionals as they adopt, implement, upgrade or demonstrate meaningful use of certified EHR technology. To qualify for the EHR incentive payments, eligible professionals must successfully demonstrate meaningful use for each year of participation in the program.

As you know Diablo Medical Billing uses ClinixPM as its practice management system. As you may also know Clinix has a certified and integrated EHR product known as ClinixMD. While you are shopping for your EHR software please understand that while we highly recommend ClinixMD, your only choice is not ClinixMD. ClinixPM can integrate with nearly all certified EHR software products out there today. We will be more than happy to provide you with any assistance, from recommendations to integration, with any EHR product. Just let us know .



Dear ClinixPM Users,

In the past Diablo Medical Billing has been happy to provide free installation and technical support for ClinixPM. This is the same practice management system we use, and provide free, to our clients for scheduling, patient demographics or reports. Because of the various issues encountered with the different operating systems, firewalls, anti-virus software and internet browsers, unfortunately, we can no longer provide the installation, or technical support for the ClinixPM application. We will however, continue to provide you with free training. In order to provide you with better installation and support services, we have asked NetWest Systems, a Technology Consulting firm in the San Francisco Bay Area, to provide

installation and technology support for the application. The link to their website is [www.netwestsys.com](http://www.netwestsys.com).

If you are not comfortable doing a install yourself, or do not have IT support, and require a new installation and setup for the ClinixPM application, or for any support issues that you may be experiencing. I will be the first point of contact to introduce NetWest Systems to your practice, and to set up a dispatch call to your site as needed. You can contact me at 925 634 8100 to place the initial support call. ~ Allen Bellinghausen



## Medicare News ~ A MUST!!

**Revalidation** – All providers who certified with Medicare prior to March, 2011 will need to revalidate their enrollment. Be prepared for Palmetto to send you notification when it is your turn. Any paperwork your office receives from Palmetto should be attended to promptly. Not responding will affect your Medicare reimbursement!

**ABN** – When using an ANB (Advance beneficiary Notice) be sure to use the most recently updated form. Medicare requires that you use their form – you cannot make your own. You can find the form at [http://www.palmettogba.com/Palmetto/Providers.nsf/files/2009\\_ABN\\_Form.pdf/\\$File/2009\\_ABN\\_Form.pdf](http://www.palmettogba.com/Palmetto/Providers.nsf/files/2009_ABN_Form.pdf/$File/2009_ABN_Form.pdf) . Your account rep will need to attach the appropriate modifier to the charge for which you have an ABN, so be sure to note on the superbill that an ABN is on file.

**Prepayment Review** – Medicare is still conducting pre-payment reviews for providers who bill 99214 and/or 99215. Claims are randomly selected for records review prior to payment. If your documentation does not meet the requirements for the higher level of service, your claim may be downcoded or denied. Again, your prompt response is required!

**ANSI5010** – If you have heard anything about the new EDI version 5010 requirement, there's no need to worry! Our practice management software, Clinix, is currently testing with Medicare and will be ready for the January deadline!